General Information

Expectations Versus Reality

As a family of travelers, we've learned that every journey starts with a preconceived image of what to expect. Inevitably, this image changes as we experience the real thing. If the actual experience exceeds our expectations, we feel joy. If it falls short, we feel disappointment. For example, hotel accommodations vary significantly around the world in terms of room size, location and service levels. And no matter how hard we try to meet the highest standards, we will all have a favorite and least favorite experience on any trip.

Behind every tour or cruise, there are literally hundreds of people we depend upon to help deliver on your expectations. Should one or two of them fall short, or there is an unexpected change to the itinerary, we hope you will not allow an isolated situation to upset your vacation.

So much of the joy of travel is to experience the unexpected. We hope you share that philosophy.

–The Tauck Family

This brochure is designed to provide you with an honest description of what to expect on your tour or cruise. The Introduction Pages and the General Information (on these pages) are very important for you to understand. This information, in addition to other documents we will provide when you book with us, including our *Travel Terms and Conditions* and *Journey Confirmation*, form the basis of our agreement with you. These documents include important legal obligations and should be read with care.

Inclusive Prices

2026 prices are per person in US dollars. Prices include: all accommodations (see below); airport transfers and land transportation as detailed in the tour itinerary; basic internet where available in hotel rooms and aboard ships (service levels not guaranteed); entertainment and special dinners as arranged by Tauck; shore excursions and sightseeing; standard luggage handling; services of ship crew and local guides. Meals are included as specified. All appropriate gratuities for luggage handling, bellmen, doormen, dining room servers and local guides are included. On-tour airfare is included in the tour cost when flights are part of the trip, as indicated on the tour itinerary. Tauck Director and driver gratuities are only included for cruises and Tauck Bridges family trips.

Hotel & Ship Accommodations: Tauck's per person price is based on double occupancy. Hotel rooms with two beds are usually reserved for doubles. The price for rooms / cabins occupied by one person is higher than those when two or more people share the cost of a room. Triples usually have two beds (not recommended for comfort). Aboard ships, triples may not be available or may include a sofa or upper berth.

Luggage Handling & Restrictions: Normal luggage handling is included in the tour cost. Due to space restrictions on on-tour-transportation, we ask that you please limit your checked luggage to one suitcase per person weighing no more than 50 lbs. Allowances and restrictions for checked and carry-on luggage vary across airlines, so we urge you to verify your airline's current number of items, size and weight limits to avoid overage fees, which can be expensive. Tauck cannot be held liable for additional fees or inconveniences imposed by your airline.

Not Included in Price

The tour price does not include your airfare and related taxes to the tour departure point and from the tour ending point. As a service, Tauck will make hotel reservations before or after your trip on a space available basis upon request. These hotel charges will be added to your tour cost. Personal expenses such as phone calls, room service, alcoholic and bar beverages, laundry, airline excess luggage charges (as noted above) and other optional incidental extras are not included. Tauck Director and driver gratuities are not included, with exception of Tauck Bridges family trips and cruises.

Luggage Responsibility

Although every effort is made to handle guests' luggage carefully, we cannot be responsible for loss or damaged luggage and personal effects due to breakage, theft, or fair wear and tear through hotel, airline and ground transportation handling. It is important to have adequate insurance to cover these eventualities. See Tauck's "Guest or Cruise Protection."

Before You Go

Itinerary Changes & Price Flexibility: Tauck will make every effort to operate all tours as published. Tauck reserves the right to alter or curtail the itinerary, or substitute sightseeing, ports, hotels, and / or conveyances as deemed necessary. Any savings realized by these changes will be refunded to guests. Any added expense will be covered by Tauck. Although not expected, prices in this brochure may be modified due to errors or unexpected factors not anticipated at the time of printing.

Transportation Security: The Transportation Security Administration requires all passengers to provide their name, date of birth and gender when making all airline reservations. Travelers must provide their passport number and date of birth as they appear on their passport or government-issued ID to Tauck at time of booking for all cruises. Tauck must provide this information to the cruise operator before departure or you may be denied boarding.

Passports and Visas: For international travel, US citizens require a passport valid for at least 6 months beyond your return flight date. Non-US citizens should contact their booking agent or appropriate consulate for information on all required documents.

Vaccinations: Please check with a travel medical specialist or local health department for specific recommendations and / or requirements for immunizations. Please note that because there is no way to eliminate all possible risks while traveling with Tauck, we cannot assume liability in the unlikely event you become ill on tour.

Health, Safety and Mobility: The responsibility of your Tauck Director is to ensure that the larger group enjoys a relaxing and seamless journey; therefore, he or she cannot provide ongoing assistance to any one guest. Guests needing such assistance must be accompanied by an able companion who will assist them. If you need a wheelchair and will require accessible rooms as well as the use of the wheelchair on the coach, Tauck needs six (6) months to make the proper arrangements. Due to factors such as lack of cargo space on vans, unavoidable stairs or difficult terrain, we regret that some itineraries cannot accommodate wheelchairs or motorized scooters.

Tauck reserves the right to terminate the journey of any person who has a health condition that creates a hazard to other guests, impedes the pace of the group as a whole, is abusive of others or whose behavior is disruptive. Tauck will make no refund and will accept no liability for persons who must leave the trip.

Shore Excursion Selection: Tauck will contact guests and travel advisors 90 days prior to departure for shore excursion selections when applicable (included in the price but subject to availability). Shore excursion selections can be made 90 days before departure directly on My Account at tauck.com.

Photography and Video on Tour: Occasionally, Tauck will use photographs and / or video taken on tour by fellow guests, your Tauck Director or professional photographers for use in print, Internet and other promotional purposes. If you prefer that your image not be used in any marketing activities, please notify your Tauck Director at the start of your tour.

Airline Reservation Services

International airfare may be purchased through Tauck for travel originating in the United States, Canada and Australia. By using Tauck's air services, you agree that Tauck, in purchasing, selling or otherwise arranging air transportation, is acting only as your agent with air carriers, who are independent contractors. Tauck is not liable or responsible for any accident, death, personal injury, illness, property damage, delay or other loss or expense of any nature whatsoever arising directly or indirectly out of any act of God, or any actions or omissions (including any failure to provide services) or default of, any carrier. Your airline ticket purchased through Tauck constitutes a contract between yourself and the airline. Tauck is not liable for, and does not assume responsibility or accept claims with regard to: seat assignments, name changes, schedule changes, flight changes, missed connections, cancellations, claims for a refund or reimbursement of airline ticket fees, or any other loss or expense incurred by you for any reason whatsoever. Tauck must handle ticketing for Tauck's special fares, which are subject to availability and cannot be guaranteed until reserved. Special fares cannot be combined with any other promotional offer. Tauck's air services must be purchased in conjunction with a Tauck tour. Electronic ticket numbers will be provided with final documents. Should you cancel or change your flights before or after departure, all airline cancellation and change fees will apply. It is the guest's responsibility to confirm all departures 24 hours in advance and to be aware of any changes by the carrier.

How to Make a Reservation

See your travel advisor, or call Tauck at 800-468-2825 to make a reservation.

Payment Due Dates and Amount: To hold space up to time of "Final Payment," a non-refundable and non-transferable deposit deposit for each tour booked must be received by the "Deposit Due Date" or your space is automatically released.

$350 per person – Most North America land tours
$525 per person – *Spirit of the Desert; Grand Canadian Rockies; Vancouver & the Rockies by Rocky Mountaineer; Best of Western Canada & Rocky Mountaineer; Salt Lake City to Denver with Canyon Spirit*
$700 per person – *Manitoba: Polar Bear Adventure; A Week In... Mexico & Oaxaca*
$1,500 per person – *Alaska & the Yukon; Cruising the Great Lakes: Toronto to Chicago; Shores of Eastern Canada & New England*

Final Payment is due to Tauck 90 days before departure for land trips, and 120 days before departure for small ship and river cruises. If your deposit was made by credit card, final payment will be automatic unless you

opted out at time of booking. Bookings without full payment at this time may be subject to cancellation without notice. Failure to make payment will be considered a cancellation by the guest and all applicable cancellation fees will apply.

Personal Travel Documents: Approximately 60 days before departure, and after receipt of final payment, your travel documents will be sent electronically; they will include electronic airline ticket numbers (when applicable), joining instructions, hotel lists, a reading list, clothing suggestions, trip itinerary, and other pertinent information.

Extreme Circumstances: In the event of an act of God, war (declared or undeclared), terrorism, accident, natural disaster, outbreak of disease, pandemic, quarantine, decisions by governments, or other similar event or circumstance beyond Tauck's control, Tauck reserves the right to issue a credit to you in lieu of a money-back refund, applicable to a future Tauck journey.

TAUCK Guest & Cruise Protection

Under Tauck's *Guest and Cruise Protection* plans, you will receive the following:

Cancellation Fee Waiver: Should you have to cancel your trip for any reason, Tauck's Cancellation Fee Waiver reduces the regular cancellation fees outlined herein, provided we are notified of cancellation before your trip departs. Certain terms and restrictions apply.

Travel Insurance Benefits: Underwritten by United States Fire Insurance Company. Should you have to cancel your trip due to illness, injury, death or other covered reasons, any cancellation or airline penalties not refunded by Tauck under the Cancellation Fee Waiver may be reimbursable under Trip Cancellation. This Protection also provides benefits for:

- *Trip Interruption* - If you have to interrupt your tour for covered reasons, the plan provides reimbursement to catch up to your tour or return home.
- *Travel Delay* - Provides reimbursement for missed, prepaid Tauck travel arrangements if you are delayed by a common carrier, natural disaster, unannounced strike, or other reasons as cited in the certificate.
- *Medical Expense* - Reimburses covered medical expenses incurred in the event you become injured or sick during your trip.
- *Baggage / Personal Effects Protection* - Provides reimbursement in the event your luggage or personal effects are lost, stolen, damaged or delayed during your trip.
- *Worldwide Emergency Assistance Services* - Provided by Carefree Travel Assistance 24-hour emergency telephone assistance hotline for medical and travel-related problems.

Costs of Tauck's *Guest Protection* are as follows:

$399 per person – Most North America land tours

$499 per person – *Spirit of the Desert; Grand Canadian Rockies; Vancouver & the Rockies by Rocky Mountaineer; Best of Western Canada & Rocky Mountaineer; Salt Lake City to Denver with Canyon Spirit; The Best of Hawaii*

$699 per person – *Manitoba: Polar Bear Adventure; A Week In... Mexico & Oaxaca*

Costs of Tauck's *Cruise Protection* are as follows:

$749 per person – *Alaska & the Yukon; Cruising the Great Lakes: Toronto to Chicago; Shores of Eastern Canada & New England*

Tauck's optional *Guest & Cruise Protection* must be requested at booking and the fee must be included in initial payment. Fees are based on costs as of July 2024 & are subject to change. The amount of any refund shall be reduced by any recoveries obtained by you from any third parties. Travel agent commissions are not covered under these plans.

The protection plans discussed above provide insurance coverage that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. If you have any questions about your current coverage, call your insurance agent. Should you choose to travel without *Guest or Cruise Protection*, or other adequate travel protection coverage, we will not be liable to you for any loss that such travel protection would have covered.

If You Have to Cancel

Cancellation Fees: Regardless of reason, cancellations of confirmed bookings result in costly penalties and fees from hotels, ship operators and other travel providers. Therefore, the fees listed below will apply:

Land Tours

With Guest Protection **-** Guests choosing to purchase Tauck's *Guest Protection* will incur the loss of the *Guest Protection* fee, per person.

Without Guest Protection **–** Guests choosing not to purchase Tauck's *Guest Protection* will incur cancellation penalties as follows for land tours:

90 days or more before departure
Loss of Deposit, per person.

89–30 days before departure
$2,670 per person – *Manitoba: Polar Bear Adventure*
$1,400 per person – *A Week In... Mexico & Oaxaca*

89–8 days before departure
$600 per person – Most North America land tours
$925 per person – *Spirit of the Desert; Grand Canadian Rockies; Vancouver & the Rockies by Rocky Mountaineer; Best of Western Canada & Rocky Mountaineer; Salt Lake City to Denver with Canyon Spirit*

29 –1 days before departure
$3,560 per person – *Manitoba: Polar Bear Adventure*
$2,000 per person – *A Week In... Mexico & Oaxaca*

7-1 days before departure
$900 per person – Most North America land tours
$1,500 per person – *Spirit of the Desert; Grand Canadian Rockies; Vancouver & the Rockies by Rocky Mountaineer; Best of Western Canada & Rocky Mountaineer; Salt Lake City to Denver with Canyon Spirit*

Small Ship Cruises

With Cruise Protection - Guests choosing to purchase Tauck's *Cruise Protection* will incur cancellation penalties as follows:

- 120 days or more before departure: Loss of *Cruise Protection* fee per person
- 119–60 days before departure: Loss of 25% of cost of tour per person, not including air (if applicable), plus loss of Cruise Protection fee
- 59–1 day before departure: Loss of 50% of cost of cruise per person, not including air (if applicable), plus loss of Cruise Protection fee

Without Cruise Protection - Guests choosing not to purchase Tauck's Cruise Protection will incur cancellation penalties as follows:

- 120 days or more before departure: Loss of deposit, per person
- 119–60 days before departure: Loss of 50% of tour cost, not including air (if applicable) per person
- 59–1 day before departure: Loss of 100% of tour cost, not including air (if applicable) per person

Time of cancellation is when notice is received by Tauck.

In the event of an unforeseen circumstance beyond our control, Tauck reserves the right to amend the *Protection* plans and cancellation terms outlined herein.

Tour Interruption Policy: Guests who leave their Tauck journey early may be eligible for a refund based on the number of unused overnight stays after departure. No refunds are provided for missed activities, meals, or experiences while still traveling with the group. Guests without Tauck's Protection Plan will incur a $100 per-person fee per missed overnight to offset fixed costs.

Partial Room Cancellation: A person who cancels or leaves a tour while a roommate remains constitutes a cancellation of one type of accommodation and rebooking of another type. The price charged to the remaining person is the new, higher price for the new accommodation.

Before You Book

Before booking your tour or cruise, please be advised that many contain active experiences and may include touring in areas where modern amenities, like North America-standard air conditioning, are not available. To access touring locations, you may need to walk considerable distances and stand on uneven terrain like cobblestones. Travelers must be in good health; consult your physician for pre-departure advice.

Activity & Pace Levels

Higher numbers mean more active journeys.

Activity

1: Walking/standing for up to one hour at a time, stairs and level ground

2: Walking/standing for one to two miles at a time, uneven steps & cobblestones

3: Active hiking, biking & walking for two to three miles, up hills & uneven terrain

4: Active walking, hiking, biking & sea kayaking with distances of 3+ miles for up to 3 hours at a time

Pace

1: Generally easy – with time to rest and relax

2: Moderate – with some early morning starts

3: Often robust – long days, active sightseeing, early starts, evening activities, significant travel times

4: Consistently robust – very full and active days, extended travel times, and may include use of different modes of local transport

Special thanks go to our guests, friends, families, travel partners and suppliers for the photography featured in this brochure.

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