Cuba Travel Services, Inc. (CTS Charters)
RESERVATION FORM AND OPERATOR-PARTICIPANT CONTRACT
California Office 800-963-2822 Miami Office 305-476-9400

Departure Flight:	Departure Date:	Category: R/T [✓] O/W [ ] R [ ] RP [ ]	Return Flight:	Return Date:
Destination: Havana	Agency #:	Agency Name:	Agency Telephone #:	
Name Shown on U.S. Passport Last Name:		First Name:	Mother's Maiden Name:	DOB:
Name Shown on Cuban Passport (if applicable) Last Name:		Mother's Maiden Name:	First Name:	Second Name:
Email Address:		Gender: Male [ ] Female [ ]	Country of Birth:	Visa #:

TRAVEL DOC	ENTRY TO:	UNITED STATES OF AMERICA		CUBA	
		[ ] Passport Country _____ [ ] Residence [ ] Other		[ ] Passport Country_____ [ ] Other	
	DOC TYPE	DOC NUMBER	DOC EXPIRATION DATE	DOC NUMBER	DOC EXPIRATION DATE

OFAC CATEGORY:

Cuba Apis Code: _____
Pax Category: _____

[ ] A1: Government Official
[ ] A2: Journalist
[✓] A3: Specific Lic. # CT-18748
[ ] Religious SP. Lic # _____
[ ] Humanitarian SP Lic # _____
[ ] Religious General License
[ ] Education General License
[ ] Prof. Research General License
[ ] Education SP. Lic # _____
[ ] All Others SP. Lic # _____
[ ] A4: Visit Relatives
[ ] A5: International Organization
[ ] A6: Professional Res./Conference
[ ] B1: Cuban Resident Returning
[ ] Agricultural Sales
[ ] Telecom Products Sales
[ ] Medical Products

USA Address:	City:	State:	Zip:
CUBA Address: Melia Habana, Ave. 3ra e/76 y 80, Playa, Miramar	City: Havana	Province: Havana	Cuba Phone: (537) 204 8500
In case of an Emergency please contact	Name:	Telephone:	

PUBLIC CHARTER OPERATOR-PARTICIPANT CONTRACT

THIS AGREEMENT SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH WE, Cuba Travel Services, Inc. in return for payment of the amount indicated as the total charter price, agree to provide you this charter flight.

RESPONSIBILITY: We, as the principal, are responsible to you for arranging the charter flight, *provided* however, that in the absence of negligence on our part, we are not responsible for personal injury or property damage caused by the air carrier or other suppliers of any of the services offered in connection with the charter.

RESERVATIONS AND PAYMENT: Attached to this Agreement is your Reservation Form. We will confirm the reservation within 7 days after receiving the Reservation Form. If the charter flight is fully booked, we will advise you of alternate travel dates. The ticket will be issued only after the reservation is confirmed, and you must pay the full charter price when the ticket is issued. **All checks, money orders, and credit card drafts must be made payable to your travel agent, who in turn must remit payment to Cuba Travel Services, Inc..**

CHARTER PRICE: The charter price of $_____ represents your cost for a charter flight that departs from _____ to _____ on _____ and returns from _____ to _____ on _____. **Excess baggage charges are NOT included in the charter price and will be collected separately at the airport. All payment at the airport should be in cash.**

AIRCRAFT: This flight will be performed by _____, operating a _____ aircraft with _____ passenger seats. This air carrier reserves the right to substitute equivalent aircraft, if necessary.

INSURANCE: health and accident insurance is available. If you are interested in receiving more information about this coverage, please advise your travel agent.

BAGGAGE: The air carrier allows each passenger to check up to __50 pounds___ of baggage. **Charges for excess baggage over 50 lbs. will be collected at the airport**. For **INTERNATIONAL** flights, the air carrier's liability for lost or damaged bags is limited to the actual value of the baggage, but not more than amounts set forth in the Montreal Convention. Specifically, the air carrier's liability is limited to 1,331 Special Drawing Rights regardless of the number of checked bags. If, however, **you declare a higher value for your baggage and pay an additional charge in advance**, the air carrier's liability will be higher. You must submit your claim for lost or damaged baggage to the air carrier or to us within 3 days of the charter flight. Your claim must include a copy of the Baggage Check.

SECURITY AGREEMENT: Your payment is protected by two security agreements that we have obtained from (i) City National Bank, 555 South Flower Street, 12th Floor, Los Angeles, CA 90071 and (ii) Valley National Bank, 1040 Valley Road, Fourth Floor, Wayne, NJ 07470. Unless you file a claim with us, or, if we are not available, with the Securers within 60 days after the completion of the charter, the Securers will be released from all liability to you under the security agreements.

CANCELLATION AND REFUND: If you cancel your reservation, or if you fail to travel on the charter flight, your right to receive a refund is limited, as set forth below. You must send all requests for refunds to us in writing by facsimile or by overnight mail.

If your notice is received:	7 to 4 days before departure:	Within 3 days before departure:	At any time, if we resell your seat:
You will receive:	**$ 50% of the amount paid**	**$ No Refund**	**A full refund less $90.00 administrative fee.**

All request for refunds must be mailed or faxed to Cuba Travel Services, Inc. Refunds will be made within 14 days of receipt of your notice of cancellation.

We have no right to cancel the charter less than 10 days before departure except for circumstances that make it physically impossible to perform the charter trip. If that occurs, we will notify you as soon as possible but no later than the scheduled departure date. If the charter is cancelled, we will make a full refund to you within 14 days after cancellation.
The rights and remedies made available under this contract are in addition to any other rights or remedies under applicable law. However, we offer refunds under this contract with the express understanding that a passenger's receipt of a refund waives any additional remedies**.**

INTERNATIONAL FLIGHTS: The operation of the charter flight is subject to the Cuban government granting landing rights. If the air carrier cannot obtain landing rights, the flight will be cancelled, and a full refund will be made to you automatically.

I have read and agree to the terms and conditions of the Public Charter Operator-Participant Contract. I have signed up for the flight specified above and on the Reservation Form.

Signature of Applicant: _____ Date: _____ Passenger's Telephone Number: _____

PLEASE FILL OUT ONE FORM PER PASSENGER. YOU MUST DELIVER THE ORIGINAL BEFORE DEPARTURE